



Version 2.0.1.2x

FaxCore MFP Connector for Konica Minolta User Guide

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Disclaimers

FaxCore and FaxCore ev5 are registered trademarks of FaxCore, Inc. Windows is a registered trademark of Microsoft Corporation. All other trademarks are the property of their respective owners.

FaxCore Connector for Konica Minolta is provided as is. All the features are outlined in this manual and any feature or change request will need to submit to FaxCore for feasibility study and approval, and will subject to additional cost.

Support

FaxCore customers are encouraged to purchase a FaxCore Support Contract which provides them with unlimited telephone, email and web based product support from Monday to Friday 8.00 am to 5.00 pm Mountain time (GMT -7). FaxCore Partners can also provide on-site support and training when needed. FaxCore Support Contract holders are entitled to all FaxCore product service packs and upgrades at no additional charge.

Web Support: www.faxcore.com

This site contains technical information as well as a list of frequently asked questions.

U.S. & Europe

Email Support: Email support is available at support@faxcore.com

Phone Support: FaxCore support technicians can be reached at +1 (720) 870 2900

Asia Pacific

Email Support: Email support is available at support@faxcore.com.my

Phone Support: FaxCore support technicians can be reached at +60 (3) 2713 0748

System Requirements & Prerequisites

Server Requirements

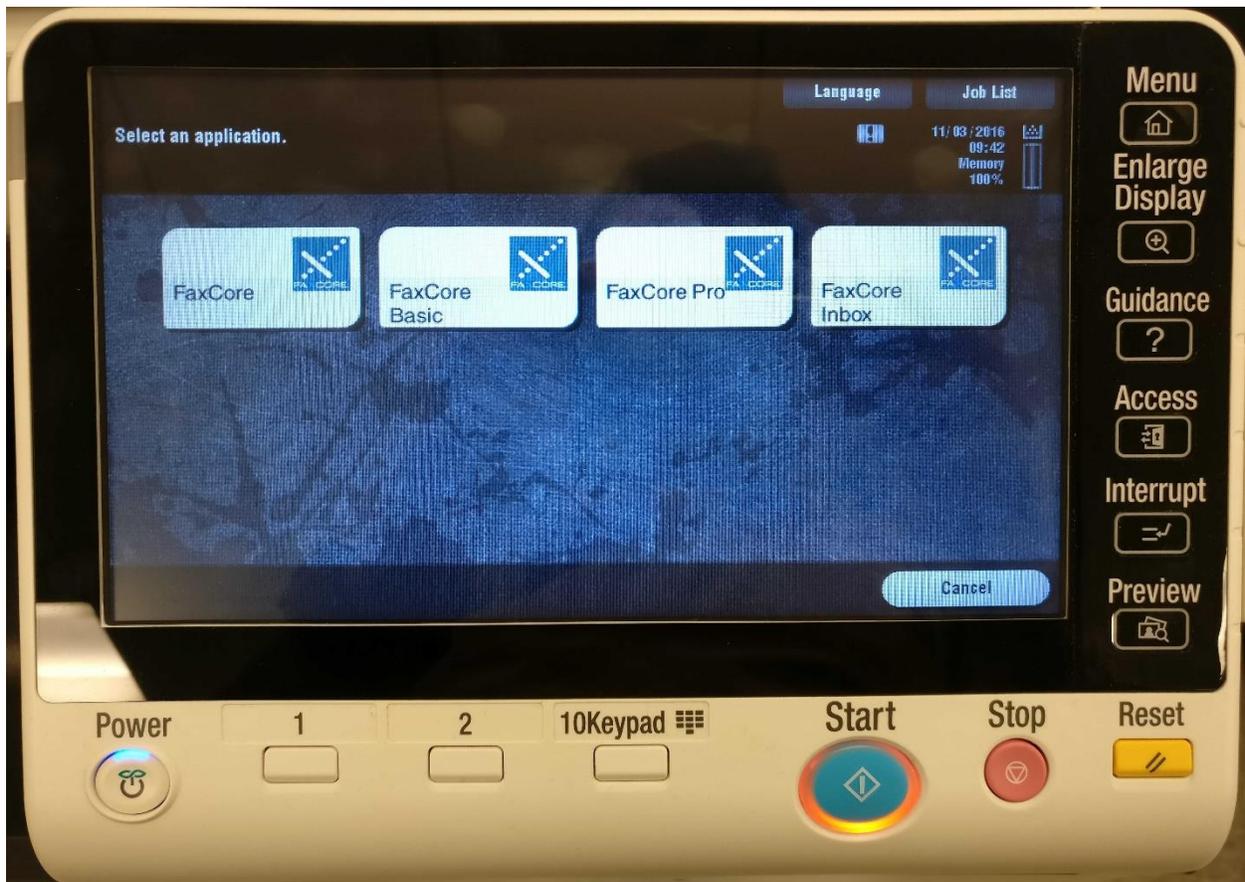
FaxCore Konica Minolta Connector must be installed on a working and running FaxCore eV5 server. The connector does not support FaxCore 2007 installations. Upgrade to FaxCore ev5 prior to installing the connector.

MFP Requirements (Native Open API)

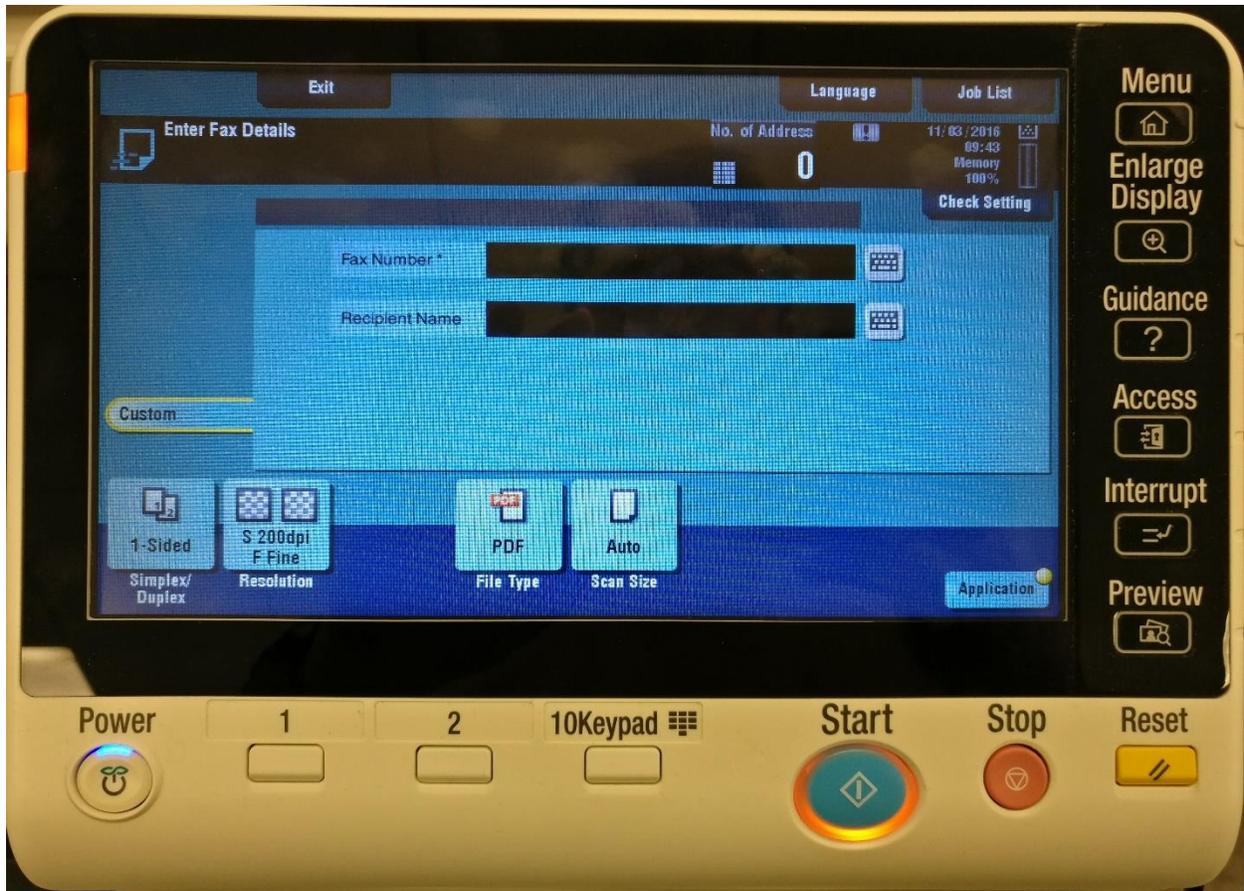
For latest information please refer to <http://bit.ly/KMBestFaxCore>

Sending a Fax from MFP (FaxCore Basic)

Select APP button to list the applications that is registered on MFP, then select FaxCore Basic (if you only have a single APP registered on the MFP, the MFP will skip this step).



Enter a Fax Number (recipient name is optional). Press “Start” on the MFP to start scanning and the fax will be sent over to FaxCore and awaited to be sent out.



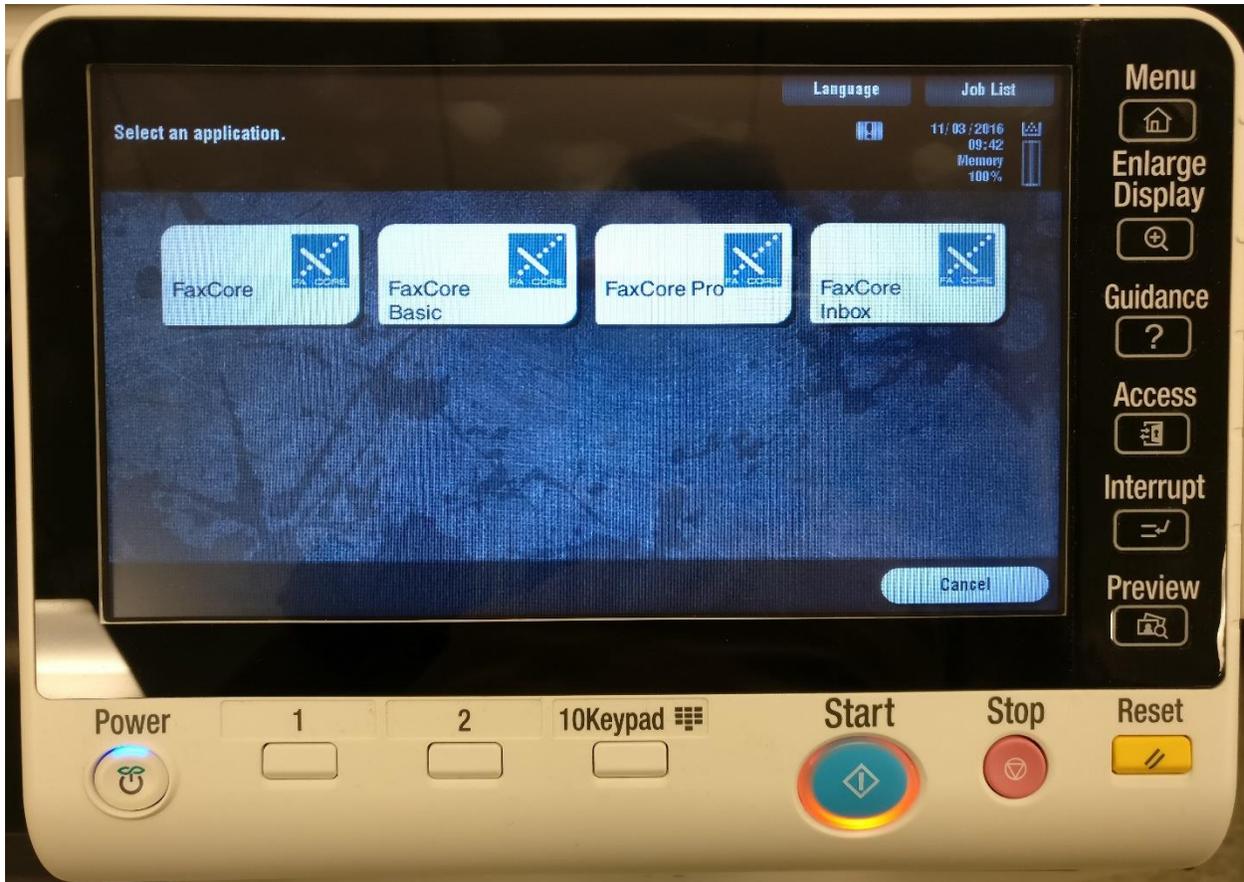
On most Konica Minolta models, the direction you feed the document is the way it’s received.

On Konica Minolta models where the document feeder only supports feeding the short side of the paper first, when you have a landscape document that you would like to arrive at the destination in landscape format, update the Scan Settings > Original Settings > Original Direction and then choose the appropriate option.

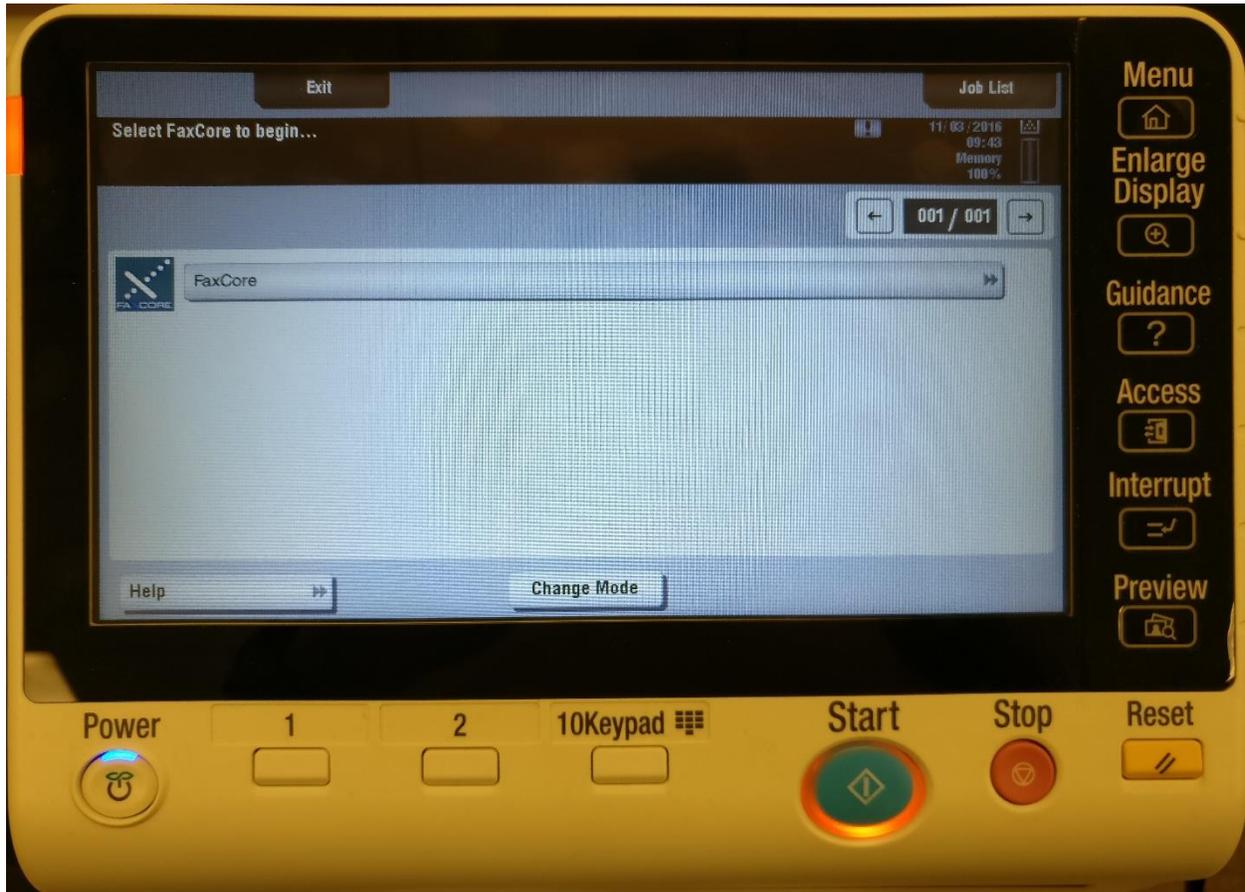
Sending a Fax from MFP (FaxCore Pro)

FaxCore Pro is similar with FaxCore Basic, with the exception that FaxCore Pro support Single-Sign-On (SSO) and the ability to connect to FaxCore address book, based on the login user/pre-registered user.

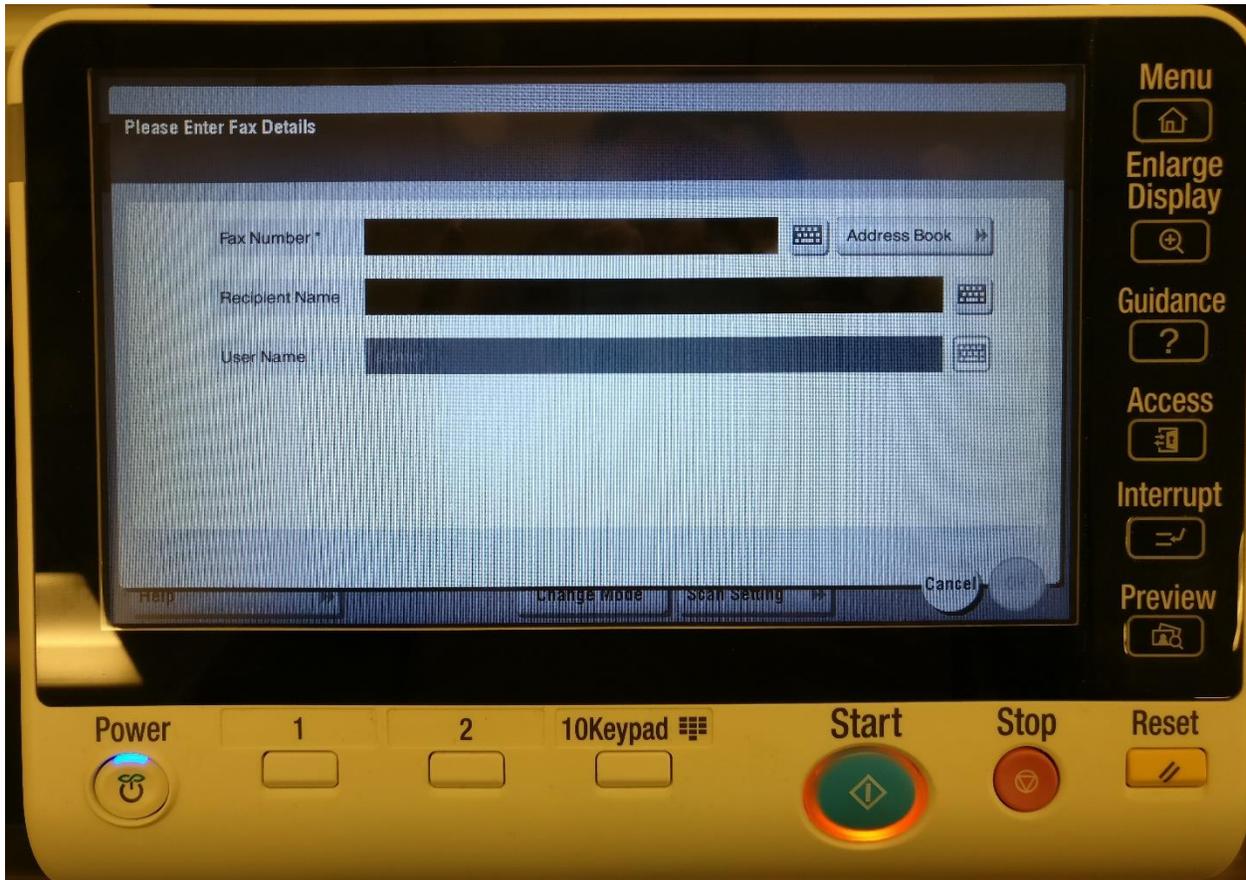
Select APP button to list the applications that is registered on MFP, then select FaxCore Pro (if you only have a single APP registered on the MFP, the MFP will skip this step).



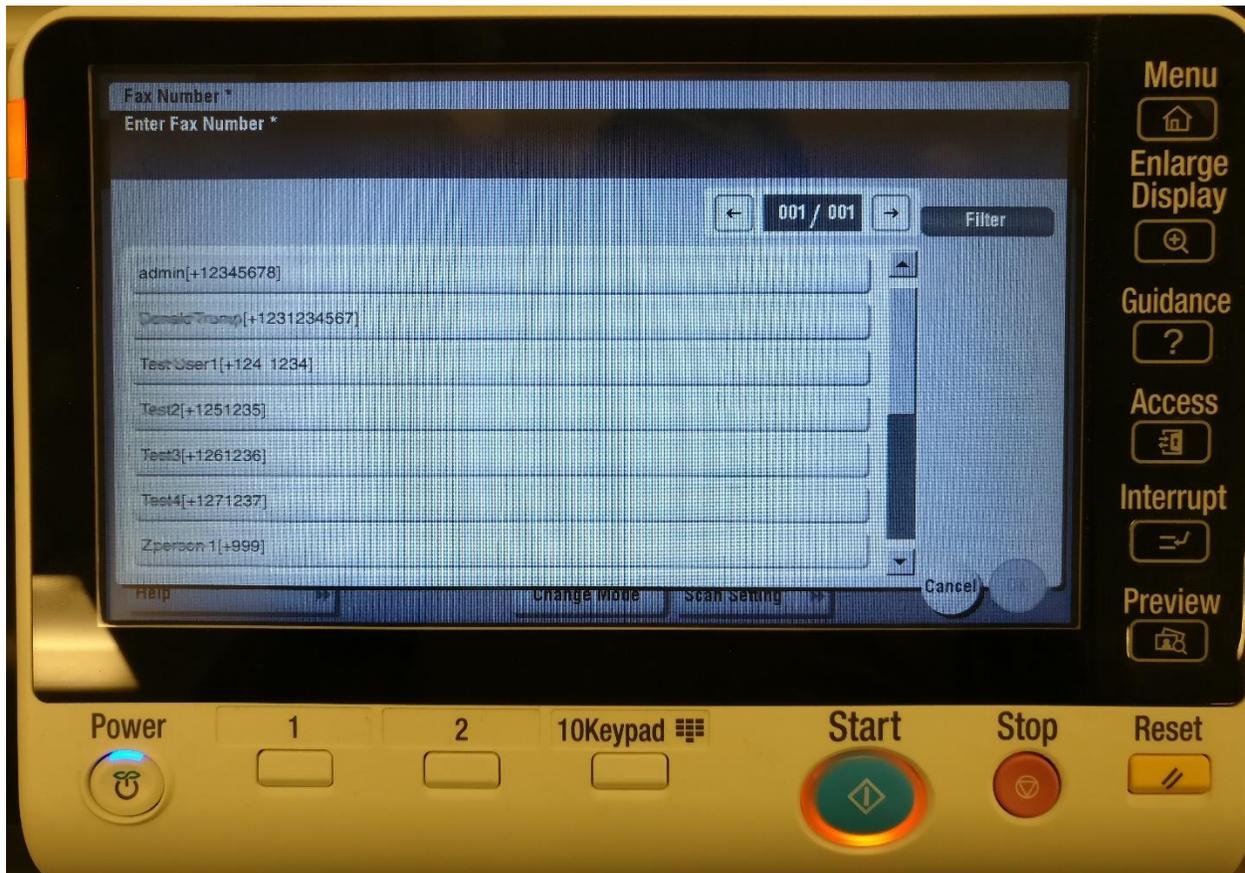
Tap on "FaxCore"



Enter a Fax Number (recipient name is optional), or select from Address Book. Address Book will access your FaxCore's account address book contacts.



You may only select 1 recipient from the address book. Click “OK” and the MFP will populate the selected contact to the Fax Number Field**. Press “Start” on the MFP to start scanning and the fax will be sent over to FaxCore and awaited to be sent out. If you don’t have any entry in your address book, the list will be empty instead.



**“Recipient Name” field will be empty when contact is selected from address book. This is a normal behavior as both recipient name and fax address appear in the same container.

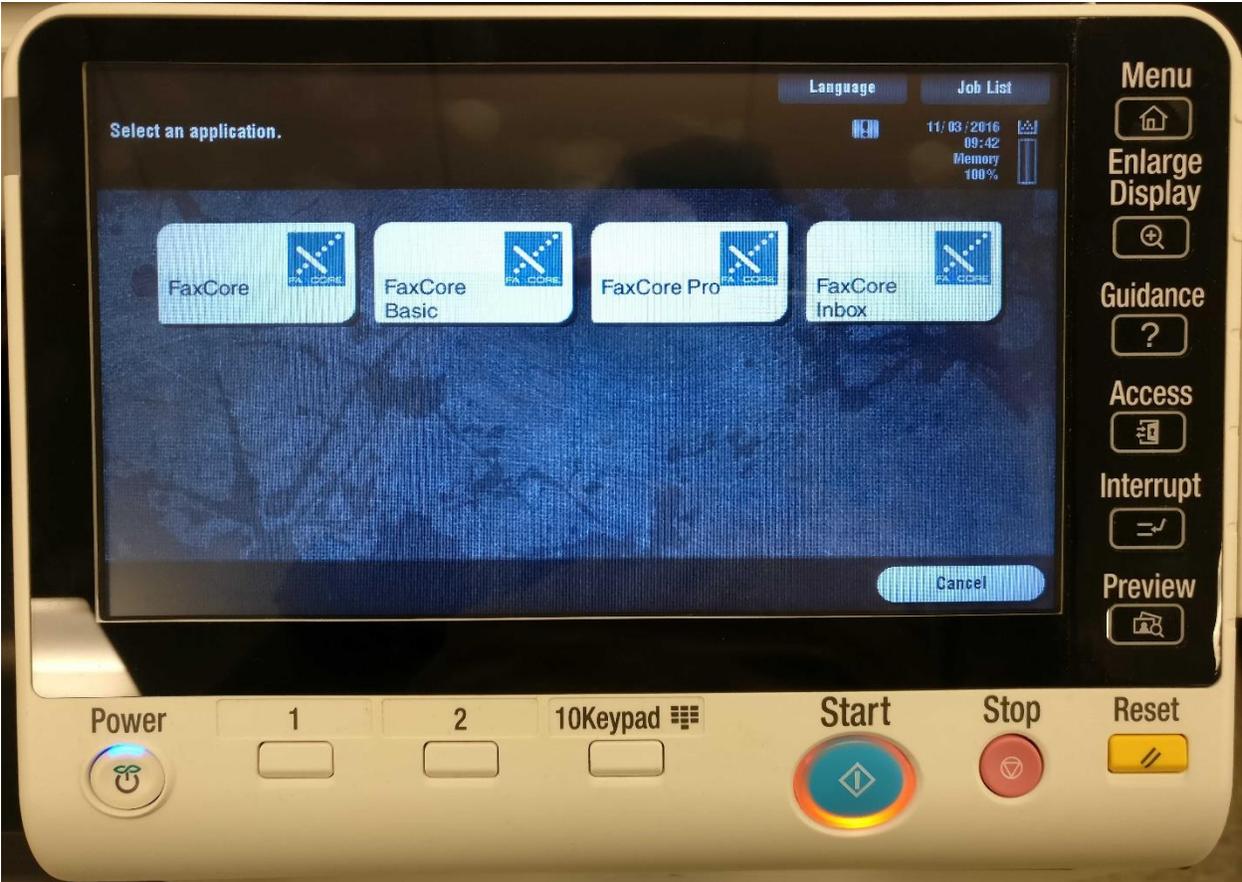
To remove selected contact, just touch the Fax Number text box and delete the content/text.

On most Konica Minolta models, the direction you feed the document is the way it’s received.

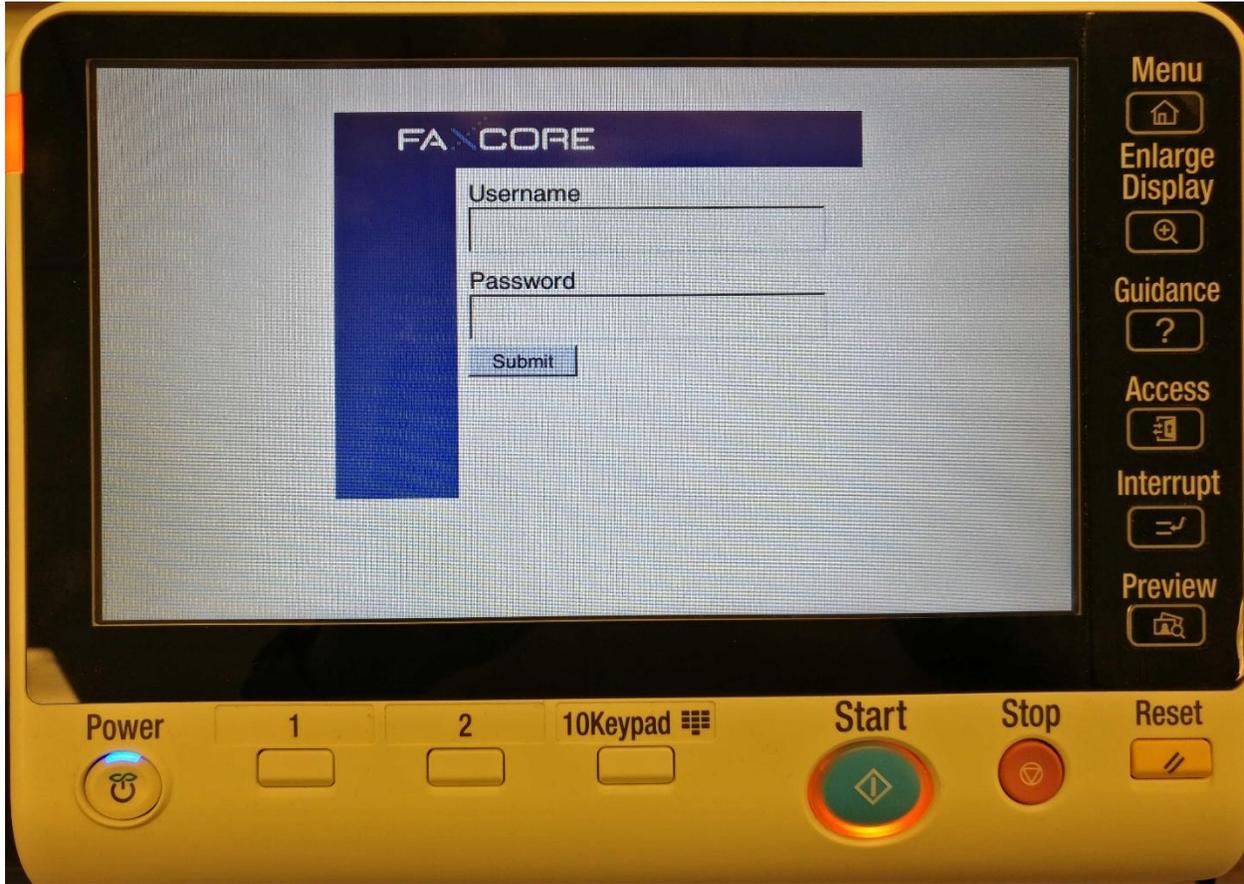
On Konica Minolta models where the document feeder only supports feeding the short side of the paper first, when you have a landscape document that you would like to arrive at the destination in landscape format, update the Scan Settings > Original Settings > Original Direction and then choose the appropriate option.

Printing Faxes from FaxCore Inbox

Select "FaxCore Inbox" from the application screen.



Login with your FaxCore username and password.



Select **“Preview”** on the fax that you want to print.

FAXCORE INBOUND FAX

Exit Search :

	Message ID	Message No	Date	From	Caller ID
Preview	20810000011	10007	9/20/2012 6:08:00 PM	FAXCORE	

Current Page: 1/1

Inbox

Enter the number of copies you want to print and select **“Print”** button.

FAXCORE PREVIEW FAX

Back **Print** ← Copies:

Fax Transmission

Message Number

Page Count

Remote CSID

Status

Created Date

Barcode Value

Subject

Current Page: 1/1

Preview Message